

	Type	Hits	Search Text	DBs
1	BRS	21	(remote or remotely) near (agent or operator) and call adj center and CTI	USPAT
2	BRS	18	(remote or remotely) near (agent or operator) and call adj center and CTI and (switch or ACD) and switch\$5 and (agent or operator) and (data or information or ID or profile or preference or identif\$6) near (caller or calling or call or subscriber or user or party or client or customer)	USPAT
3	BRS	11	(remote or remotely) near (agent or operator) and call adj center and CTI and (switch or ACD) and switch\$5 and (agent or operator) and (data or information or ID or profile or preference or identif\$6) near (caller or calling or call or subscriber or user or party or client or customer) and PSTN	USPAT
4	BRS	2	(remote or remotely) near (agent or operator) and call adj center and CTI and (switch or ACD) and switch\$5 and (agent or operator) and (data or information or ID or profile or preference or identif\$6) near (caller or calling or call or subscriber or user or party or client or customer) and PSTN and ISP	USPAT
5	BRS	1	(remote or remotely) near (agent or operator) and call adj center and CTI and (switch or ACD) and switch\$5 and (agent or operator) and (data or information or ID or profile or preference or identif\$6) near (caller or calling or call or subscriber or user or party or client or customer) and PSTN and ISP and (TAPI or API)	USPAT

	Type	Hits	Search Text	DBs
6	BRS	4	(remote or remotely) near (agent or operator) and call adj center and CTI and (switch or ACD) and switch\$5 and (agent or operator) and (data or information or ID or profile or preference or identif\$6) near (caller or calling or call or subscriber or user or party or client or customer) and PSTN and (TAPI or API)	USPAT
7	BRS	2	(remote or remotely) near (agent or operator) and call adj center and CTI and (switch or ACD) and switch\$5 and (agent or operator) and (data or information or ID or profile or preference or identif\$6) near (caller or calling or call or subscriber or user or party or client or customer) and PSTN and (TAPI or API) and data and forward\$5	USPAT
8	BRS	1	(remote or remotely) near (agent or operator) and call adj center and CTI and (switch or ACD) and switch\$5 and (agent or operator) and (data or information or ID or profile or preference or identif\$6) near (caller or calling or call or subscriber or user or party or client or customer) with database and PSTN and (TAPI or API) and data with forward\$5 and data and call and internet and screen and display\$5 and video and message near (agent or operator) and database and (remote or remotely)	USPAT